

Brianna Gates MSW, LCSW

SUMMARY OF QUALIFICATIONS

Social Work, Leadership, Field Instruction & Direct Care **Community Outreach ♦ Client Advocacy ♦ Mental Health Counselor ♦ Community Liaison**

15 years of experience with the Social Work industry. Focused on delivering results that positively impact our community and aid in the overall wellbeing of clients. Strong program development and management skills. Excellent coach and supervisor committed to practitioner development and success. Maintain a high level of integrity with agency partners, key stakeholders as well as clients served. Strong relationship and coaching skills demonstrated through supervision, field instruction and practice with clients. Ability to adapt to many environments including practice with clients, interdisciplinary teams, public and private community partners. Proven and passionate focus on social work education. History of successful field instruction for over 30 students through onsite and external field instruction. Faculty Field Liaison for Social Work Practicum II and III.

EDUCATION & CREDENTIALS

Licensed Clinical Social Worker (LCSW) – 2017

Licensed Social Worker (LSW) - 2013

Masters – Social Work, 2009

Indiana University Purdue University Indianapolis - Indianapolis, IN

Bachelor of Arts – Psychology, 2004

Augsburg College - Minneapolis, MN

TEACHING AND PROFESSIONAL EXPERIENCE

Indiana University Purdue University Indianapolis

Courses

Summer 2020: IN-SWK Practicum II 651 Section 11862

Summer 2020: IN-SWK-Practicum III 652 Section 15016

Spring 2020: IN-SWK-Practicum III 652 Section 32682

Spring 2020: IN-SWK-Practicum II 651 Section 34938

Fall 2019: IN-SWK- Practicum II 651 Section 34938

Faculty Field Liaison

Teach and develop practice courses as defined by the IU School of Social Work course syllabi. Offer an inclusive environment for students to reflect on practicum experience. Provide opportunities to trouble shoot, problem solve and apply theory to practice in a seminar setting. Ensure class participants achieve the course objectives and competencies. Attend and contribute to adjunct faculty meetings. Review student assignments, grade and provide feedback on assignments and seminar participation. Complete midpoint and final evaluations. Integrate student feedback into course.

External Field Instruction

Provide weekly supervision of students in their practicum. Challenge students to transfer theory learned into practice. Ensure clear communication with placement agency and coordinate meetings with student and agency when needed. Reviewed learning plans and assist students with applying ethical learning principles and practices.

Fall 2019: External Field Instructor for 4 students
Summer 2019: External Field Instructor for 7 students
Spring 2019: External Field Instructor for 6 students
Fall 2018: External Field Instructor for 6 students
Summer 2018: External Field Instructor for 3 students
Spring 2018: External Field Instructor for 3 students

Agency Field Instruction

Provided weekly supervision of students in their practicum. Coordinated students' daily tasks as well as created a learning environment conducive to the learning plan. Ensured opportunities for students to shadow, practice and engage in the placement setting social work activities.

Spring 2020: Homeless Initiative Program, Agency Field Instructor for 1 student
Fall 2018: Dockside Services, Agency Field Instructor for 1 student
Spring 2015: Project Home Indy, Agency Field Instructor for 2 students
Fall 2014: Project Home Indy, Agency Field Instructor for 2 students
Spring 2014: Homeless Initiative Program, Agency Field Instructor for 1 student
Fall 2014: Homeless Initiative Program, Agency Field Instructor for 1 student

IU Health/HealthNet – The Homeless Initiative Program

Case Manager

2019-Current

Intensive case management for the city's most vulnerable population. Create relationships with agencies across the community in order to connect clients for long term needs. Support housing, mental health, employment, parenting and other needs that may arise. Created student internship program to provide students an opportunity to practice with the agency. Wrote student job description and created orientation process. Maintained relationship with IU School of Social Work to ensure student is gaining experience needed to meet criteria for scholarly component of practicum.

Dockside Services Inc.

Clinical Director

2017 - 2019

Provided supervision for home-based service providers that work with individuals involved with DCS or probation. Completed policy and procedure reviews to ensure compliance with licensing standards. Created individualized plans for supervisors and staff to meet deadlines. Ensured therapeutic interventions were being used correctly and consistently through supervision with staff. Identified billing issues as well as maintained positive productivity measures for the organization. Built a training and engagement program for practicum students as well as staff and supervisors.

IU Health/HealthNet – The Homeless Initiative Program

Case Management Supervisor

2015– 2017

Managed HIP's Non-Veteran Case Management, Triage and Outreach team

Supervised seven direct reports including Case Managers, Triage/Outreach staff & Administrative Assistants. Responsible for ensuring staff understood grants and intensive case management. Focused on goal setting, continued education and self-care with each staff member. Provided tools and resources with an emphasis on conflict management to foster a collaborative working environment. Accountable for managing multiple housing grant budgets equaling to \$500,000 per year. Chaired multiple committees on the Continuum of Care to assist with the coordination of homeless services in Indianapolis. Collaborated with community partners on how to best serve clients and streamline services. Implemented a Rapid Re-

housing (RRH) process with the community to provide a bridge for clients while working to develop a coordinated entry process for the community. Completed monthly and annual reports for Housing and Urban Development (HUD) on the agencies HMIS database to report outcomes.

Project Home Indy

Program Administrator

2014 – 2015

Managed and developed programs for a teen maternity residential facility for at-risk homeless pregnant teens. Assisted with developing programmatic aspects of a residential maternity home for at risk homeless teens. Completed a revision of entire policy and procedure manual. Created an action plan to respond to Plan of Correction as given by the Department of Child Services. Lowered our Plan of Correction from 59 issues down to 4 issues within a 1-year period. Collaborated with community partners to develop programs, volunteer opportunities, and client development strategies. Managed staff of twenty.

IU Health/HealthNet – The Homeless Initiative Program

Ralph Dowe Legacy Project Case Manager

2009 – 2014

Managed all aspects of supportive housing program including client case management as well as program APR's. Case managed 18 high risk individuals experiencing chronic homelessness in a housing first program. Conducted psychosocial assessments on all participants enrolled on case load. Completed individualized client centered treatment plans that are updated quarterly for long term clients. Responsible for updating client database and entering case notes daily. Collaborated with agencies/hospitals and community partners to develop a quality client focused care plan. Implemented a resident council group and voter's initiative program for individuals who have experienced chronic homelessness. Completed monthly and annual reports on the agencies HMIS database.

Triage Outreach Professional

2005-2009

Professional member of the community outreach team.

Completed intakes, triaging individuals and providing counseling on next steps in transition from street to housing. Provided referrals and resources and engaged agencies to work with individuals living on the street.

PRACTICUM

Indiana University Purdue University Indianapolis

Office of Neighborhood Partnerships

2007

Coordinated and facilitated community meetings on the Near West Side of Indianapolis. Created a family night hosted by IUPUI, Office of Neighborhood Partnerships to assist in connecting the community to IUPUI. Supported scholarship students working in the local schools and agencies. Assisted the director in creating new initiatives for the office to continue to build agency partnerships.

Homeless Initiative Program

Case Management Program

2008-2009

Developed groups for housing clients to attend to deal with trauma and housing issues. Created an exercise program for clients of the long-term housing program. Started intensive case management to assist clients in meeting their basic needs before being placed in housing.

COMMITTEES

- Involved member of the development of Coalition for Homeless Intervention and Prevention's Blueprint 2.0 plan to end homelessness.
- Member of the Leadership team for Indianapolis 100K Homes campaign.
- Chair of Logistics of Registry Week for 100K Homes Campaign.
- Attended National Alliance to End Homelessness conference, Washington D.C.
- Advocated on Capitol Hill to State Representatives for the purpose of funding the McKinney-Vento Act
- Certificate of Recognition - Rapport International Leadership workshop - August of 2002.
- Member of Urban League Young Professionals Group 2008-2010

CONFERENCES, ADVOCACY & AWARDS

- JoAnn Morris Care for the Caregiver Hero Award -2016
- Attended National Alliance to End Homelessness conference, Washington D.C.
- Advocated on Capitol Hill to State Representatives for the purpose of funding the McKinney-Vento Act
- Certificate of Recognition - Rapport International Leadership workshop - August of 2002.

PROFESSIONAL DEVELOPMENT

- Contracted with Coalition for Homeless Intervention and Prevention through Hart Enterprises to evaluate Transition in Place Program.
- Presented at IU Hospital – From Homelessness to Housed- A Housing First Approach
- Certificate of Recognition - Rapport International Leadership workshop - August of 2002.